## eStatements 6-2018

You have the right to receive paper copies of your periodic statements for your accounts. By reading the disclosures and clicking the "Accept eStatements" button, you are requesting that we make periodic statements available for our accounts in electronic form rather than in paper form.

Note: eStatement access will begin after you enroll, allow one full statement cycle. Statements prior to enrollment are not accessible via eStatements. Electronic Statements available for five (5) years.

## By clicking on the "Accept eStatements" button, you agree that you have read and consent and agree to each of the statements below:

- 1. You elect to receive your Dawson Co-op Credit Union account periodic statement in an electronic format. When you make this election, your paper statements will no longer be sent to you (at our option). At any time, you may choose to discontinue receiving electronic statements and return to receiving paper statements in the mail by returning to the eStatements tab and selecting the e-Statements Opt-Out.
- 2. Additional communications relating to your account with us may be provided to you on your electronic statements or through traditional (paper) methods (at our option).
- 3. You will provide us with and maintain in our records a valid and functional e-mail address through which we may contact you regarding your periodic statements. In order to update your e-mail address please contact Dawson Co-op Credit Union at the telephone number or U.S. Mail or utilize the Secure Message feature within Online Banking. It is your responsibility to contact Dawson Co-op Credit Union in this manner to maintain a valid and active e-mail address on our records in order to receive communication from us regarding your periodic statements. Please note the e-mail address you may set up in internet banking for alerts is not the e-mail address used by Dawson Co-op Credit Union to send your periodic statements and other Dawson Co-op Credit Union disclosures and documents to you. The address set up in Alerts is used only for the limited purpose of sending Alerts.

If a paper statement for your account is needed, you may:

- 1. Used the PDF download option within online banking, or
- Contact a member service representative at Dawson Co-op Credit Union at the telephone number or U.S. Mail or e-mail address listed below. Please note that a fee of \$3.00 will be assessed for each paper statement in accordance with our Fee Schecule. We will charge you for any fees at that time.

You meet the following hardware and software requirements if you have:

- 1. A Computer
- 2. An Internet connection
- 3. A Web browser that supports DHTML and JavaScript

Google Chrome 38.0 and above Microsoft Internet Explorer 11.0 and above Mozilla Firefox 34.0 and above Safari 7.1 and above Microsoft Edge 25.0 and above

4. Adobe Reader version 8.0 or higher

5. A printer

**Membership Closure**: When membership is closed, at your request or by the credit union, your Online Banking credentials will be de-activated.

You may contact us to let us know of any change to your e-mail address or to request a duplicate paper statement as follows:

- 1. Call us at: 1-866-529-4623
- 2. Write us at: 208 N Main, Box 585, Renville, MN 56284
- 3. Send us a **Secure Message** using the Message tab (located under Options) or use general e-mail addressed to: dccu@dawsonco-opcu.com

## If you click "I Accept", you are certifying that you have read the terms and disclosures, and you have access to

hardware and software that complies with them. Verify your email address and click "Submit".