### Dear Valued Member,

I, along with the Board of Directors, am pleased to announce that **Dawson Co-op Credit** Union is changing its name. On Saturday, July 1, 2023, Dawson Co-op Credit Union will officially become Greater Community Credit Union. For over 60 years, DCCU has been a trusted financial partner with the mission of being a leader in the community and the primary financial institution of our members. As our membership expands beyond the town of Dawson and continues to grow, we find that now is the time to reflect this growth with a name change.

We are proud of our growth over the years, and I am happy to have been a witness to a lot of it, having become CEO in March of 1984. We are confident that this name change will allow us to provide exceptional financial services and guidance throughout the communities we serve.

While our name is changing, please be assured that our mission and values will remain the same. The new name is not reflective of a merger or acquisition, and the membership will not experience any changes to their accounts. We will continue to provide you with the same exceptional service you have grown to know.

I want to take this time to thank you all for your continued support and business. It is because of members like you that we continue to succeed.

Sincerely,

John Nevins Chief Executive Officer

## Field of Membership

**Greater Community Credit Union** understands the needs of our membership and is committed to providing members with quality financial services to simplify and organize your financial life.

**Greater Community Credit Union** membership is open to those who reside, worship, attend school or conduct business in Big Stone, Chippewa, Lac Qui Parle, Otter Tail, Renville, Swift or Yellow Medicine counties in Minnesota. You also qualify for membership if a family member is currently a member. A one-time \$10 membership share is required. Once a member, always a member!

#### The Benefits of Credit Union Membership

Credit unions are unique financial institutions created not for profit, but to serve members as credit cooperatives. GCCU is a growing, full service, memberowned, non-profit, federally insured financial cooperative. Our mission is to be a leader in the community while being the primary financial institution of our members.









Dawson Co-op Credit Union is becoming





# Answering the Big Questions

#### Why are you changing your name?

We have outgrown our name. Our membership has expanded beyond the town of Dawson, and we need a name to encompass all our locations.

## Has another financial institution bought the credit union?

No. We have not been sold or merged with another financial institution. We are the same credit union we have always been, just with a new name to reflect our growth.

## What will happen to employees? Employees will stay the same! The same faces you see today will still be part of the new Greater Community Credit Union.

#### When will the name change become official?

The name change will go into effect the weekend of July 1, 2023.

## Will the values and community involvement of the credit union stay the same?

Yes, we will still strive to provide excellent service to our members and be actively involved in our communities. This change is about helping us reach as many potential members as possible.

## Is there anything I need to do because of the name change?

There should be little to no impact on you as a member. Your account number(s) will remain the same, as will all your products and services. Your digital banking login and passwords will also stay the same. You can continue to use your DCCU checks until they run out. Greater Community Credit Union will be printed on new checks after you place a new order.

### Will the routing number change? No, the routing number will remain #291273549.

#### Can I continue to use my DCCU debit card or credit cards?

Yes, you can continue to use your DCCU debit/ credit cards. Once they are up for renewal, you will receive new cards with Greater Community Credit Union printed on them. Make sure to activate your new cards right away!

#### Will the website address change?

Yes, we will launch our new website, www.greaterccu.com, on July 3. Please use this new address to access our website and to log in to your online banking on your desktop computer.

### Will phone numbers and email addresses change?

Our phone numbers will remain the same at each location. Our email addresses will change to @greaterccu.com, and we will be adding the first letter of the last name of the team member. For example, sarah@dawsonco-opcu.com will become sarahf@greaterccu.com.

## Will access to online banking or the mobile app change?

Your online banking login information and password will not change and can be used on our website or with the mobile app. You can log in to online banking on our new website starting July 3, 2023: greaterccu.com.

The mobile app will be updated on July 3 or within the following days. If you do not have automatic updates turned on for your phone, you may need to manually update the app when the update becomes available. You may see the old DCCU login until you update your app.

You will need to reauthenticate the devices you use to log in to online banking with a security code sent to the phone or email registered to your account.

## Do I need to change my direct deposit or automatic payments?

All direct deposits, payroll deductions, automatic drafts and other ACH services are transmitted using the credit union's routing number and your account number. Since these numbers will not change, your payments will process without any change on your end.

## How should I make payments on my loans with the credit union?

You can continue to make payments as you normally would. If you use a bill pay service to make your payments or pay by check, we recommend that you update the payee information to Greater Community Credit Union. If you have automatic payments set up, those payments will continue to process as normal.

## Will the name change impact fees, loan rates and deposit rates?

None of these will be affected by the new name. Rates and fees do fluctuate, but they adjust in response to market conditions, not our name.

## Connect With Us

We're always a phone call or branch visit away. You can find our locations, contact information and branch hours below.

#### **Dawson Branch**

711 6th St., PO Box 1002 Dawson, MN 56232 Phone: (320) 769-2908 Toll Free: (800) 276-0025 Fax: (320) 769-2431 Drive-Up Hours:

#### Drive-Up Hours: Monday-Friday: 8:00 am – 5:00 pm

Lobby Hours: Monday, Tuesday, Wednesday and Friday: 9:00 am – 4:00 pm Thursday: 9:00 am – 5:00 pm

#### **Boyd Branch**

380 Stockholm Ave., PO Box 245
Boyd, MN 56218
Phone: (320) 855-9900
Toll Free: (320) 855-9901
Drive-Up Hours:
Monday, Tuesday and Friday:
8:30 am – 4:30 pm\*
Lobby Hours:

Monday, Tuesday and Friday: 9:00 am – 4:00 pm\* \*Closed 12:00 pm – 12:30 pm for Lunch

#### Renville Branch

208 N. Main St., PO Box 585 Renville, MN 56284 Phone: (320) 329-3152 Toll Free: (866) 529-4623 Fax: (320) 329-3282

#### **Drive-Up Hours:**

Monday, Tuesday, Wednesday and Friday: 8:00 am – 4:30 pm Thursday: 8:00 am – 5:00 pm Lobby Hours: Monday, Tuesday, Wednesday and Friday: 9:00 am – 4:00 pm

#### Fergus Falls Branch

Thursday: 9:00 am - 5:00 pm

413 W. Stanton Ave.
Fergus Falls, MN 56537
Phone: (218) 736-5528
Toll Free: (800) 908-6466
Fax: (218) 736-7753
Drive-Up Hours:
Monday – Friday: 7:30 am – 5:00 pm
Lobby Hours:



